



# TERMS AND CONDITIONS

**Minimum Purchase:** The minimum purchase requirement for orders is \$25.00. Any orders less than \$25.00 will be subject to a \$10.00 handling fee.

**Column Pricing:** Radios may be mixed or matched to achieve quantity pricing per single order on the same day. No scheduled shipments.

**Payment Terms:** 2% 15 Net 30 days from invoice date, with approved credit. Only cash, check or money order payments are eligible for discount. Any dishonored payments for any reason (such as NSF check) will forfeit the discount. Any account that becomes past due or exceeds credit limit is subject to being placed on credit hold. A 2% cumulative late charge will be added monthly to past due invoices.

**Freight Policy:** Unless specified, shipments will be made via best way, with shipping charges prepaid and added to the invoice. Any order totaling \$3,000.00 or more will be shipped prepaid via ground freight to a single destination within the continental United States. SHIPMENTS ARE: FOB North Kansas City, Missouri with freight prepaid or collect as applicable.

**Freight Claims:** For Fed Ex and UPS - Shipper is responsible for filing claims with carrier for lost goods. Consignee is responsible for filing claims with carrier for damaged goods. Shipments become the property of the purchaser upon acceptance of the goods by the motor freight carrier from Midland Radio Corporation. It is the purchaser's responsibility to submit claims for loss and/or damage directly to the carrier. A copy of the bill of lading or proof of delivery will be made available upon request.

## Guidelines for Returning Goods

**Return for Repair:** Merchandise being returned for repair can be sent directly to: Midland Radio Corporation  
Attn: Service Department  
5900 Parretta Drive  
Kansas City, Mo. 64120

Shipments are to be sent via freight prepaid. Midland will return the product freight prepaid via best way. Midland reserves the right to repair or exchange the units.

**Return for Credit:** Merchandise returned for credit must receive prior approval from Midland, and is subject to a 15% restocking fee. With approval from Midland, a Return Merchandise Authorization (RMA) number will be issued. The RMA number is valid for one shipment only. The returned product should match the specified models and quantity stated on the authorized RMA. Midland reserves the right to verify cause of return and to adjust or re-bill should any discrepancies occur. Returns exceeding the quantities stated on the RMA will have the overage returned to the customer freight collect. Shipments are to be sent via freight prepaid. Product must be received by Midland within 30 days from the issuance date of RMA number.

Merchandise being returned for credit can be sent directly to: Midland Radio Corporation  
RMA # -----  
5900 Parretta Drive  
Kansas City, Mo. 64120